

**HERTFORDSHIRE HIGHWAYS
WATFORD JOINT MEMBER PANEL
Thursday 22nd March 2012**

**OPERATIONAL PERFORMANCE OF HERTFORDSHIRE
HIGHWAYS**

Report of the District Manager

1. PURPOSE OF REPORT

- 1.1 This report advises the Panel of the performance of Hertfordshire Highways in the Borough of Watford.

2. PERFORMANCE INDICATORS

- 2.1 The latest complete set of performance information available at the time of preparing this report was up to August 2011. Appendix A therefore shows the operational performance indicator report for the 2 month period from December 2011 to January 2012. The report compares performance for the Borough, the south west Hertfordshire area and the County as a whole.

3. RECOMMENDATIONS

- 3.1 Members are requested to note the performance figures and provide any comments to the District Manager.

3. CONTACT OFFICERS

David Swan District Manager 01923 257094

4. BACKGROUND PAPERS

HCC Environment Department (Hertfordshire Highways) performance scorecard for December 2011 to January 2012.